



# EyeOnWater

See Your Water Usage  
Follow these simple instructions to view  
your water usage information online.



**1**

**Steps to Create an EyeOnWater Account**

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.
3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the Terms of Use.
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!

**SAMPLE WATER BILL**

Customer Name	Service Location	Account Number
JANE SMITH	1234567890	01-12345-01
Address	City, State, ZIP	Service Start
123 Main St	Anytown, TX 75001	01/01/2015
Phone	Service Manager	Rate
555-555-1234	123-456-7890	\$40.00

Service or Billing ZIP/Postal Code  
Service or Billing ZIP/Postal Code

Account Number  
Enter your Account Number

Some utilities use a customer number, others omit hyphens, trailing zeros and non numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

**Next**

Already have an account? Sign in here.

Visit <https://eyeonwater.com/signup> to create your online account. Enter your service or billing ZIP/postal code and your account number.

\*Account number must include dashes (ex: 01-12345-01)

**4**

Welcome, please activate your water account

**Water Utility**  
to me

Hi Jane Smith,

You're almost finished signing up for online access to your Water Utility account. Please click the verification link below to activate your account and sign in.

[Click here](#) to verify your email address.

Click on the link in the email to verify your email address.

**2**

**Steps to Create an EyeOnWater Account**

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.
3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the Terms of Use.
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!

**SAMPLE WATER BILL**

Customer Name	Service Location	Account Number
JANE SMITH	1234567890	01-12345-01
Address	City, State, ZIP	Service Start
123 Main St	Anytown, TX 75001	01/01/2015
Phone	Service Manager	Rate
555-555-1234	123-456-7890	\$40.00

Full Name  
JANE SMITH

Email Address  
jsmith@example.com

Confirm Email Address  
jsmith@example.com

Password  
\*\*\*\*\*

Password Strength: ■■■■

Confirm Password  
\*\*\*\*\*

I have read the Terms of Use for this application and agree to the provisions.

**Next**

Already have an account? Sign in here.

Enter your name and email address. Confirm the address, and then create and confirm a password. Passwords must be 8 to 16 characters long.

**5**

**My Account**

Email Address:  
jsmith@example.com

Password:  
\*\*\*\*\*

**Sign In**

**Did you know?**  
One in eight people worldwide do not have access to clean water, according to the World Health Organization.

After clicking the link in your email, enter your email address and password to sign in.

**3**

**Did you know?**  
One in eight people worldwide do not have access to clean water, according to the World Health Organization.

We have sent a verification email to the following address, please open the link in the email and return to this app to complete the sign up process.

Email Address:  
jsmith@example.com

**Resend Email**

Check your email for the verification message that has just been sent.



Once you're logged in, you'll be able to view your water consumption and even set a leak alert.

For more information, please visit the City website at the following link: <https://bit.ly/CORW-EyeOnWater>